

Mental health impacts of the COVID-19 pandemic on adults



The COVID-19 pandemic is affecting the mental health and wellbeing of the population in different ways. This paper outlines the impacts on adults in the UK, highlights those groups most affected and their mental health outcomes, and the limitations of current knowledge. It also discusses policy approaches to protect mental health and how healthcare services can adapt to improve outcomes.

Background

The impacts of the COVID-19 pandemic on mental health and wellbeing are a significant public health concern;^{1,2} while some are transient others are likely to be long-term.^{3,4} In the initial stages of the pandemic, COVID-19 restrictions limited the provision of NHS mental health services.⁵⁻⁷ Support from other sources was also under pressure, with charities reporting increased demand alongside loss of funding.⁸ Data from several sources reports how the demand on services changed over the course of the pandemic (box 1). Initially fewer people accessed services, which quickly returned closer to normal while at the same time pressure on psychiatric beds increased. The most recent data (April 2021) shows that the number of people contacting the NHS seeking help for mental health problems is now at a record high.⁹

These needs arise in the context of underfunded mental health services facing a care backlog, waiting lists¹⁰⁻¹³ and a stretched, exhausted and understaffed workforce¹⁴⁻¹⁶, which will likely

Overview

- The pandemic has affected people's mental health and wellbeing in different ways and at different time points, with some negative impacts likely to persist long-term.
- Impacts result from the wider effects on society, with research emerging about the direct effects of infection on the brain.
- Those most vulnerable include young adults, women, and those with pre-existing mental health conditions. Mental health inequalities have been exacerbated by the pandemic.
- The NHS reorganised mental health services and delivered significant amounts of care online, but the impact on care quality is unclear. More effective care requires a better understanding of who is affected and how, the long-term impacts, what interventions work, and a skilled workforce.
- Public health experts have indicated that mental health considerations need to be more comprehensively tackled in policy.

make services harder to access. The Government has created a recovery plan to guide service provision.¹⁷ This briefing covers the indirect effects of the COVID-19 pandemic, such as the wider impacts on society, and the direct effects of COVID-19 infection on the mental health of those over 18 years old. It focuses on data relevant to the wider health services in the UK, with insights from international research.¹⁸

Tracking the impact on mental health

Early in the pandemic Public Health England (PHE) set up a monitoring tool¹⁹ and surveillance reports²⁰ that compile information on mental health from multiple sources. These have been published regularly to inform Government about how things are changing over time. However, it has been challenging to define clearly the impact of COVID-19 on mental health given a number of shortcomings in the evidence. Firstly, mental illness can take longer to develop and diagnose than other medical aspects of COVID-19. Thus, most research studies published to date relate to the early stages of the

Box 1: Demand for mental health services

- Between March-April 2020, while fewer people with psychiatric problems attended A&E, they were more likely to have severe symptoms, and be admitted to hospital involuntarily.²¹
- The number of people accessing mental health services or hospitalised decreased at the beginning of the pandemic.⁹ This trend was slowly reversing and is now at a record high.^{9,22,23} A similar pattern was observed for involuntary admissions.⁹
- The Royal College of Psychiatrists members' survey²⁴ in December 2020 shows that 187 of 313 (60%) members confirmed there was 'significantly more pressure' on local beds when compared to December 2019.

pandemic. Secondly, some studies include samples that are not representative of the population, or they lack comparable, pre-COVID-19 baseline data against which to measure change. For example, in the UK, surveys using self-report questionnaires were quickly set up when the pandemic began. However, such surveys are prone to bias and can lack representativeness.²⁵ Thirdly, research has been broad in scope and varied in methods. This makes it challenging for researchers and policy-makers to compare and summarise the research.^{18,26}

Recent studies have used more robust approaches.^{4,27} For instance, repeated [cross-sectional studies](#) have compared responses from several datasets on the same questions, whilst longitudinal studies compare responses from the same individuals over time.²⁸ Consistent patterns from different types of evidence have offered more robust conclusions.

As time has progressed, results from studies using electronic health records are now becoming available, which can give more information about diagnosed conditions, whilst surveys based on self-reported data convey information about distress at a given time.^{29,30} In addition, existing longitudinal population studies adapted to capture impacts across all ages.³¹ However, studies including more recent data have yet to be published or peer-reviewed, including a review of the literature.¹⁸

Direct impacts of a COVID-19 infection

How COVID-19 infection affects the brain and mental health is still being investigated. Diagnosed mental and neurological disorders were significantly more common in COVID-19 patients than in comparison groups of people who recovered from influenza or other respiratory infections over the same period.³²⁻³⁶ The [cross-sectional](#) nature and the focus on acute presentations of most studies published to date limit the ability to draw conclusions about the long-term impact.³⁷

- A review of 215 studies from 30 countries found high numbers of patients reporting symptoms of depression (23%) and anxiety (16%)³⁷, even with milder infection.³³
- Elevated rates of post-traumatic stress disorder (PTSD) symptoms were identified in those requiring higher intensity medical treatment in the UK, such as hospital admission (with or without ventilation).³⁸

However, two studies (one not yet peer reviewed) of non-hospitalised patients did not show psychiatric consequences compared to those who tested negative.^{39,40}

Previous epidemics involving other coronaviruses (SARS, MERS) show high presence of psychiatric symptoms and PTSD post-infection.⁴¹⁻⁴³ Two new studies, PHOSP-COVID study⁴⁴ and COVID-CNS⁴⁵, were set-up after the first wave of COVID-19 infections, to monitor and improve these long-term impacts.

Long COVID

The term 'long COVID' is commonly used to describe symptoms that continue or develop after the acute infection.⁴⁶ It includes both ongoing symptomatic COVID-19 (from 4 to 12 weeks) and post-COVID-19 syndrome (12 weeks or more),⁴⁶ which can include mental health symptoms.^{47,48} Recent evidence reviews (not yet peer reviewed)⁴⁹ found neuropsychiatric symptoms are common and persistent after recovery from COVID-19. The literature on longer-term consequences is still maturing⁵⁰, but indicates a particularly high frequency of insomnia, fatigue, cognitive impairment and anxiety disorders in the first six months after infection. There was little or no evidence of different symptoms based on hospitalisation status or severity.

Indirect impacts of the pandemic

More than one year on^{18,51}, it is clear that the pandemic has impacted different people, at different times and in different ways.⁵² Looking at averages can mask significant variation in the groups most affected by the pandemic.⁵³ The pandemic has intensified pre-existing mental health inequalities.^{54,55} A report by the Royal College of GPs highlighted emerging evidence for several health impacts, including mental health.⁵⁶

Depression and anxiety

Depression and anxiety symptoms were more frequently self-reported in the early stages than at other points of the pandemic.^{18,57-61} However, there is currently limited evidence to show exactly what happened. While a study using GP-held electronic health records found that in April 2020 the incidence of depression had reduced by 43% compared with expected levels, anxiety disorders by 48%, and first antidepressant prescribing by 36% in England³⁰, it is thought this was likely caused by missed opportunities for care.²⁹ By September 2020, rates of depression and anxiety disorder were back to typical levels in England but in the other UK nations remained a third lower than expected.³⁰ There was no increase in the rate of antidepressant prescribing (over what is expected).⁶²

Self-harm and suicide

Concerns that the pandemic could result in increased suicide⁶³ or self-harm⁵ rates has not been borne out by data from services in the UK so far,^{64,65} but data from Japan reported an increase.⁶⁶ There is a well-documented link between recession and suicide⁶⁷⁻⁷¹ but this can take place over years and thus requires a prolonged follow-up period.⁷² Identifying trends in at risk groups requires detailed analysis.⁷³ A recent study (not yet peer reviewed) has shown that until February 2021 the largest contribution to self-harm thoughts and behaviour during the pandemic was physical or psychological abuse, including domestic violence.⁷⁴

Wider population wellbeing

In May 2020, the Office for National Statistics (ONS) reported that wellbeing levels were at their worst since data collection began in 2011⁷⁵ with almost half of people reporting that the

pandemic was affecting their wellbeing. Other data report that measures of life satisfaction and loneliness have remained relatively stable.^{18,57} Younger people and those with a history of mental illness expressed the highest levels of loneliness.⁷⁶ A recent study reported loneliness increased from 10% in March 2020 to 26% in February 2021.⁵²

Groups most at risk

People with particular characteristics, which may overlap, are at higher risk of mental health impacts, highlighting the need for preventative measures addressing social determinants, additional support and targeted mental health services.⁷⁷ People with certain characteristics were already at higher risk of adverse mental health outcomes and the pandemic has exacerbated those inequalities. Reviews suggest that people with the following characteristics are most impacted:

- **Young adults** One of the most consistent findings across studies is the negative impact on young adults' mental health, who experienced higher depression and anxiety.^{18,20,27,52,60,78–85} Those with pre-existing mental health conditions, such as disordered eating and self-harm, appear to be at greater risk of developing symptoms of depression, anxiety and poor mental wellbeing during the pandemic, compared with those without pre-existing conditions.⁸⁶
- **Women** The pandemic has had a disproportionate impact on women^{79,81} who experience socioeconomic and gender inequalities, and domestic violence.^{18,27,58,60,83–85,87–91} Multinational and UK studies found high levels of depression and anxiety symptoms among pregnant and breastfeeding women during the outbreak.^{92,93} Healthcare staff perceived this vulnerability to be mostly associated with the impact of social isolation and domestic violence and abuse.⁹⁴
- **Minority ethnic communities** Those from minority ethnic backgrounds have had higher levels of self-reported depression, anxiety, abuse, self-harm and thoughts of suicide/self-harm across the pandemic compared to the general population.^{27,87,88} It is unlikely ethnicity itself causes differences in mental health outcomes, but it may be correlated with other factors such as occupation, low income, higher likelihood of infection and death, or racism.^{20,64,95–100}
- **People living alone or with children** Those living alone or with children under the age of 5 years were found to have more anxiety and psychological distress.^{20,27,58,60,83–85,101,102} Families with younger children, adult caring responsibilities, children with disabilities or special educational needs also struggled and problems were further compounded by a reduction in professional support for their needs during lockdown.^{101,103} In other studies some parents found being at home was positive for the whole family's mental health¹⁰⁴ and strengthened family bonds.¹⁰³
- **People with pre-existing mental illness** Pre-existing health risks make people more likely to report worse mental health and wellbeing than those without, although there is no good evidence of that inequality widening.^{4,4,18,27,60,79,80,87,105–109} A US study showed no worsening of mood or psychotic symptoms¹¹⁰ in the first 2–4 months for people with bipolar disorder or schizophrenia. UK studies are underway and preliminary findings are similar.^{111,112} However, a survey of people with bipolar

disorder (not peer reviewed) found that they reported more depression, anxiety, difficulty in managing their mood and more suicidal thoughts.¹¹³ People with eating disorders found the pandemic difficult and charities reported demand for their support services increased by 98% during March–August 2020, compared to the same period in 2019.¹¹⁴ There have also been concerns about alcohol misuse^{81,115,116} (with increased related deaths¹¹⁷) and addictive disorders.¹¹⁸

- **People experiencing socioeconomic adversity** People adversely economically¹¹⁹ impacted by the pandemic have been highlighted as a vulnerable group.^{87,100,120,121} In particular, people with the lowest incomes and the unemployed, have been disproportionately affected.^{4,18,27,60,80,83–85,122,123} Experiencing both a COVID-19 infection and financial worries was associated with self-harm thoughts and behaviours (not yet peer reviewed)⁷⁴ and depression and anxiety symptoms¹²⁴ in a large UK survey. Those affected by socio-economic adversity before the pandemic, found coping during the pandemic more difficult.¹²³ In January 2021, 43% of unemployed people had poor mental health compared with 27% of those in employment and 34% on furlough¹²⁵. This suggests that furloughing has had a protective effect on mental health, but it is unclear whether this will be a sustained effect when furlough support ends.¹²⁵ A report by the Health Foundation estimates there could be 800,000 unemployed people with poor mental health by the end of 2021.¹²⁵
- **Health and care workers and unpaid carers** [POSTnote 634](#) discusses the impact of COVID-19 on NHS staff.¹⁴ In May 2021 a report¹⁰⁰ estimated that 50% of critical care workers will experience one or more mental health problems and up to 40% will develop PTSD in the next 3–5 years.^{100,126,127} Carers for adults and children with learning disabilities are considered to be at risk,^{128–130} the same report forecasts 21,225 people will need mental health support.¹⁰⁰
- **Clinically vulnerable groups** People deemed to be at high risk of serious illness from COVID-19 were advised to shield. This included people with specific medical conditions, such as cancer and some respiratory diseases. Overall, they were more likely to report higher levels of depression, anxiety and loneliness compared with those of a similar age who were not advised to shield.^{4,131–133} People with physical disabilities might be at particular risk for emotional distress, poor quality of life, and low wellbeing during the COVID-19 pandemic.

Mental health services in the pandemic

NHS England created a 24-hour crisis line in April 2020. Mental health services were restructured in some areas to divert people away from general hospitals and to deal with patients attending A&E with mental health problems; the quality and acceptability of this service is currently under evaluation.¹³⁴ Waiting list times are not available. A qualitative study on access to secondary care reported that changes to service provision were driven by organisational requirements, rather than patients' needs.¹³⁵ Staff felt that decisions about reorganising services were made at senior level and excluded frontline staff, since they had to focus on containing risk.¹³⁵ The impact of these changes has meant more people had limited access to care¹³⁶, with the risk that their condition could worsen.¹¹⁴ Policies, however, did not cover all settings. For

instance, rehabilitation services' clinicians and academics reported they had to address that gap by working with local government and other local services in an unprecedented way to co-ordinate their responses and support communities.^{137,138}

Lessons learnt and future service delivery

There is a broad consensus that the likely link between the COVID-19 pandemic and mental health outcomes³⁶ supports the importance of giving funding for mental health equal priority with physical health, as outlined in the NHS Long Term Plan.¹³⁹ The Government's Recovery Action Plan¹⁷ commits to a "holistic approach" and continued monitoring of the mental health impacts to inform actions. The UN endorses a "whole of society approach" that calls for addressing the mental health and psychosocial needs of the entire population regardless of their direct or indirect contact with the virus.^{140,141} While general distress at population level can be better addressed through population level prevention strategies, diagnosed illness at the individual level will need specialist services.

Improving research evidence

Earlier in the pandemic, recommendations for what to focus high quality research on were informed by public consultation, the views of those who have experienced mental illness and clinicians.¹⁴²⁻¹⁴⁴ Many researchers reported that speed might have compromised quality of the research done so far.¹⁴⁵ New research initiatives are beginning to examine the impacts of COVID-19,¹⁴⁶⁻¹⁴⁸ with stakeholders recommending several areas for future research:

- Improve real time monitoring of mental health, the burden of disease and who is affected.¹⁴² For instance, in England, changes to collect suicide data more quickly from coroners are in progress, given the average time taken for a finding of suicide is 166 days from death to inquest.¹⁴⁹ More timely data can inform how services and policymakers can respond.
- Standardise measures used across studies in order to make it easier to collate data and make comparisons.
- Conduct research using both qualitative and quantitative methods, involving people who have experienced mental ill health.¹⁴⁵
- Investigate what can be done to prevent, mitigate or treat problems.¹⁴² Research following up people's outcomes and on effective interventions is currently lacking.
- Develop a searchable research register to prevent duplication¹⁵⁰ and to build knowledge for future pandemics.²

Delivering services

Remote care

Routine mental healthcare was curtailed or delivered remotely.³ The impact on the quality of care is not yet clear. There are mixed views from staff and patients on the use of video consultations.¹⁵¹⁻¹⁵³ Whilst it might be beneficial to increase access for some with common mental disorders, it may be less appropriate for others, for instance those with severe mental illness or vulnerable families.^{16,154} Staff report important technological, social and procedural barriers, and that its use should remain selective, complementing rather than replacing face-to-face contact.^{151,155} From patients' perspectives, remote care risks widening inequalities.¹⁵⁵ Patients need a digital care plan which includes access to the hardware and software and

training¹⁵⁶ to use the digital offer in an effective way, with safeguards in place for when things go wrong.¹⁵⁷

Mental health care workforce/ability to meet demand

There has been a previous disinvestment¹⁰ in mental and public health, which has been exacerbated by increased demand. The NHS is facing a large backlog of care and expecting a surge in demand for mental health services,⁶⁹ and some in the workforce report experiencing exhaustion.¹⁴ Mental and public health professionals will be required to deal with the complexity of COVID-related problems and co-morbidities, and interaction with physical illness. The Government has financed 120 extra training posts for psychiatrists, but the Royal College of Psychiatrists advocates this should be a year-on-year offer. Staff retention in psychiatry, psychology, health visiting,¹⁶ and nursing¹⁵⁸ is an ongoing issue.

Help-seeking and access to services

It is difficult to separate out the effects of the pandemic from the experience of COVID-19 infection. The Centre for Mental Health estimates that up to 8.5 million adults in England over the next three to five years will need either new or additional mental health support for depression, anxiety, PTSD and other mental health difficulties, such as complicated grief arising from bereavement and loss related to COVID-19,^{100,159} around two-thirds of whom already have existing mental health needs, including severe mental illness.¹⁵⁹ While the NHS is investing in additional mental health services¹⁷, the predicted levels of demand are two to three times that of current NHS capacity within a 3-5 year window. The RCGP states that there is also a need to invest in primary care to support the capacity of GP services, which already provide integrated psychological and mental health care, accessed by all patients.⁵⁶

Prevention

Stakeholders agree that working on prevention requires working across sectors and taking a public mental health informed approach.^{17,160} PHE's psychological first aid training¹⁶¹ equipped front-line workers to help others; over 100,000 people participated. The Every Mind Matters campaign¹⁶² was revised to provide support, including a 'Mind Plan'¹⁶³ and support around the challenges of returning back to 'normal'.

People living in areas most affected by lockdown, struggling financially, with pre-existing conditions, or COVID-19 infection might benefit most from early intervention.⁴ A significant proportion of people who are currently unemployed have mental health problems, such as depression and anxiety. Supporting these individuals into work is seen as critical to their health, and to economic prosperity.¹²⁵ Research evidence and international experience provide a strong basis for suicide prevention.¹⁶⁴⁻¹⁶⁶ Worldwide data from previous recessions has shown the extent of increase in suicides was linked to how much financial security was provided by governments.^{70,71}

Public health experts argue that a broader policy approach is needed to support mental health with consideration of the mental health impacts needed in policy covering economic equality, early years support, domestic violence and financial security.¹⁶⁷ Addressing the impacts of the pandemic on the health and care workforce is also seen as important.¹⁶⁷

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